



UNIVERSITY OF  
OXFORD

# Incoming Erasmus Students Handbook

University of Oxford



Co-funded by the  
Erasmus+ Programme  
of the European Union



***“ This was a very intense experience, in all respects, even beyond my studies, and very satisfactory. ”***

*(Adrià, Universitat Pompeu Fabra)*

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# Welcome to Oxford

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Welcome to the University of Oxford! We hope that you enjoy your time here as an Erasmus exchange student, and that this guide will help prepare you for your visit by providing some useful information to assist you during your time here.

Oxford University is internationally renowned for academic excellence and welcomes the diversity that international students contribute to the University. Today, one third of its students, including 17% of undergraduates, are from outside the UK and come from 140 countries.

Oxford students receive an intensive education, including personalised tutorials, taught by academic leaders in their field. The University is made up of colleges. These are multidisciplinary communities within which students are supported and intellectually challenged, and have the opportunity to meet people from all walks of life, many different cultures and from all around the world.



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# Oxford at a Glance

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Oxford is consistently ranked **one of the world's top five** universities.

The University of Oxford is a collegiate University which means it is comprised of **over 40 Colleges and Permanent Private Halls.**

There are over **22,000 students** at Oxford, including **11,703 undergraduates and 10,173 postgraduates.**

Our academic staff comes from almost **100** different countries and territories. The largest groups of international academic staff are from the USA, Germany, Italy, China (excluding Hong Kong), Australia, France, Ireland, India and Canada.

Almost **40%** of our total student body – roughly 8,900 students – are citizens of foreign countries, including 16% of undergraduates and 62% of graduate students.

Oxford boasts one of the most extensive global alumni networks in the world, with more than **200,000 Oxonians in over 80 countries.**

**Students come to Oxford from 140 countries and territories.** The largest groups of international students come from the USA, China, Germany, Canada, India, Australia, Italy, Ireland, Singapore and France.

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# How to apply for an Erasmus Study Exchange

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In order to study at the University of Oxford as an Erasmus student the department at your home institution must have an institutional agreement in place with the respective department at Oxford. Applications must firstly be made to your home university, and if selected they will nominate you to Oxford.

All students who have been nominated to take part in an Erasmus exchange will receive the appropriate Oxford application form. The University will only consider applications from students who have been nominated by their home institution.

As part of your application to the University of Oxford you will be required to submit a number of supporting documents including evidence of your English language proficiency. The English language proficiency level normally expected of Erasmus students is B2/C1 confirmed in the form of an English language test certificate.

Applications will be considered by the relevant department, and students will be notified of the outcome. Accepted Erasmus students will be allocated to a college for the duration of their stay. It is likely that you will be assigned to the college where the outgoing study exchange student is based, so you will not be able to choose a college as part of your application.

## **Alternatives to an Erasmus study exchange**

If your home institution does not have an Erasmus study exchange agreement with the University of Oxford, you may apply to study here outside of Erasmus as a Visiting Student. Further information about being a Visiting Student outside of the Erasmus programme can be found on the [Visiting Student webpage](#)<sup>1</sup>.

If you wish to work rather than study, the University is able to accept Erasmus trainees. Traineeships must be organised through the department you wish to work for, and they will sign all paperwork and be responsible for you throughout your stay. It is important to note that trainees will not have a college place and would not be registered as a student at the University. Please contact the relevant [department](#)<sup>2</sup> directly to see if they are interested, and if so to discuss what the traineeship might involve.

**“It was an amazingly enriching and enjoyable experience in all aspects of university life!”**

(Hristo, Institut d'études politiques de Paris)



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# Before you arrive

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## Visa and immigration

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If you are a national of the European Economic Area (EEA) or Switzerland, you do not require a visa to come to the UK to study. Your EEA national/Swiss passport or ID card will be sufficient to enter the UK. This may be subject to change due to the decision of the United Kingdom to leave the EU.

If you are not a national of the EEA or Switzerland you will need to apply for a visa before travelling. The type of permission/visa you require will depend on the length of your stay. For more information please visit the following page: [www.ox.ac.uk/students/visa/before](http://www.ox.ac.uk/students/visa/before) or email [student.immigration@admin.ox.ac.uk](mailto:student.immigration@admin.ox.ac.uk).

## University card and arrival information

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In the weeks prior to your arrival at Oxford your college or department will contact you with a University card form to sign and return together with a passport photograph. You may also receive further documents and arrival information at this time. To make sure that you receive important documentation promptly, please notify your college, department or the Erasmus office of any changes to the contact details and email address you supplied during the application process.

## Access to IT facilities

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Once you have signed and returned your University card form, and in advance of your stay at Oxford, you will be sent your University of Oxford Single Sign On IT account details, giving you access to central IT services. Information on the services available, your Oxford email account, and how to set up your IT access, is available on the [Welcome to IT<sup>3</sup>](#) web pages.

## The University registration process

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Student Information will also provide you with details of how to register with the University. You should complete the first step of your University [registration<sup>4</sup>](#) by verifying your details online using Student Self Service before you arrive. You will need to use your Oxford Single Sign On details to access Student Self Service.

## Accommodation

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In most instances it will be possible for you to live in college accommodation whilst you are here. Your college will be in touch with you to provide details about this.

It is also possible for you to live outside of college accommodation. For help with private accommodation, visit the [Studentpad<sup>5</sup>](#) website, hosted by the Graduate Accommodation Office, where a number of private landlords advertise for tenants associated with the University.

Please do not forget to notify your college, landlady or landlord of your arrival date.



## Organising your finances

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Incoming Erasmus students do not pay tuition or college fees to the University of Oxford. However, you will have to pay for expenses such as accommodation or meals.

The Erasmus coordinator at your home institution will be able to provide you with information regarding the fees that are payable to them whilst you are away and about any financial assistance that is available to you.

When budgeting you should be aware that your first few weeks of term are likely to be more expensive as you prepare and settle into life at the University. Living costs vary from country to country and it is important to have an idea of the cost of everyday items. You will need to budget carefully to cover all your living costs, which include accommodation, clothes, transport, books, food and entertainment.

The following website will help you to get an idea how much it will cost to live in Oxford: [www.ox.ac.uk/students/fees-funding/living-costs](http://www.ox.ac.uk/students/fees-funding/living-costs).

There is also useful information on [managing your finances and opening a bank account](#)<sup>6</sup>. It might also be useful to research how to best transfer money from your home country to the UK in advance.

## Travel and medical insurance

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As an Erasmus student you are required to obtain travel insurance to cover your luggage, personal possessions, money and medical costs for your journey and study period in the UK. It may be a good idea to get in touch with your home university to enquire if they offer travel insurance for Erasmus students.

Students from Britain, the European Economic Area (EEA) and any country with reciprocal health

arrangements are eligible for free treatment under the National Health Service (NHS). Before coming to study, you should apply for a [European Health Insurance Card \(EHIC\)](#)<sup>7</sup> to give yourself easier access to healthcare in the UK. This may be subject to change due to the decision of the United Kingdom to leave the EU.

Students from outside the EEA who are studying full time for more than 6 months and applied for a visa before 6 April 2015 as well as those who paid the [Immigration Health Surcharge \(IHS\)](#)<sup>8</sup> as part of a visa application on or after 6 April 2015 are allowed access to the NHS free of charge. Check your entitlement to healthcare in the UK on this webpage: [www.ukcisa.org.uk/Information--Advice/Studying--living-in-the-UK/Health-and-healthcare](http://www.ukcisa.org.uk/Information--Advice/Studying--living-in-the-UK/Health-and-healthcare).

## What to bring

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Preparing to come to Oxford is easy if you plan well in advance. Before you leave home, check you have the following:

- A valid passport (or recognised travel document)
- Entry visa / entry certificate (if applicable)
- Photocopies (for safe keeping) of your UK visa and your passport's photo / personal details page
- Any documentation from your college
- Enough cash to support yourself until you can open a bank account
- Travel and medical insurance
- Check the compatibility of any electrical equipment you are bringing with the British system.

# Getting to Oxford

Oxford is about 60 miles (90km) northwest of London and has excellent road and national rail links. Regular coach services connect Oxford with the capital and also with Heathrow, Gatwick and Stansted airports.

## From London airports

The [Airline Coach Service](#)<sup>9</sup> operates a frequent 24-hour service to Oxford from London Heathrow and Gatwick airports.

The [National Express 757](#)<sup>10</sup> service runs from Stansted airport.

A number of taxi companies offer services to all major airports. [CCB Cars](#)<sup>11</sup> and [Findlay's](#)<sup>12</sup> offer pre-bookable airport transfers.

## By train

Oxford has two railway stations: the main station is located off Frideswide Square to the west of the city centre and runs regular direct services to London Paddington, Birmingham New Street and others. Oxford Parkway is to the north of the city, next to the Water Eaton park and ride, and runs fast direct trains to and from London Marylebone via Bicester village. For further information visit [www.nationalrail.co.uk](http://www.nationalrail.co.uk) or [www.chilternrailways.co.uk](http://www.chilternrailways.co.uk).

## By coach

Frequent 24-hour direct services connect Oxford with London (every 10-20 minutes at peak times). The [X90](#)<sup>13</sup> and the [Oxford Tube](#)<sup>14</sup> websites contain further information.

For information on coaches to other major cities and airports contact [National Express](#)<sup>15</sup>. All coaches arrive at Gloucester Green Coach Station in the city centre.



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# University policies

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By agreeing to come to Oxford University you agree to comply with the University's Statutes and Regulations as amended from time to time and with the Statements and Codes of Policy, Practice and Procedure which are made under them. Links to these are set out at [www.admin.ox.ac.uk/statutes](http://www.admin.ox.ac.uk/statutes), [www.admin.ox.ac.uk/lso/statutes](http://www.admin.ox.ac.uk/lso/statutes) and [www.admin.ox.ac.uk/examregs](http://www.admin.ox.ac.uk/examregs). They include:

- a. the University's Code of Discipline under Statute XI. This sets out behaviour which is considered unacceptable by students and which may result in disciplinary action; and
- b. other regulations concerning your studies, residence, conduct and behaviour: examples are regulations relating to examinations, the ownership and exploitation of intellectual property, harassment, the use of IT and library facilities, health and safety issues and legislative requirements such as data protection

The University may take disciplinary action against you if you breach its Statutes and Regulations and the Statements and Codes of Policy, Practice and Procedure, including the Code of Discipline. Such action would take place under the appropriate procedure and could result in sanctions including suspension or expulsion.

You should also be aware that your continuing relationship with the University is linked to your continuing relationship with your college. If your college membership is terminated (eg for breach of college rules and regulations), your relationship with the University will also end. If you are suspended by your college, or subject to other disciplinary or procedural measures, the University may impose similar steps

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## Intellectual Property

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The University's position regarding ownership of Intellectual Property in students' work is set out in Statute XVI at [www.admin.ox.ac.uk/statutes/790-121.shtml](http://www.admin.ox.ac.uk/statutes/790-121.shtml).

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## Personal Data

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The University will collect and use information about you in accordance with the principles set out in the University's student fair processing notice at [www.ox.ac.uk/students/life/it/studentrecord/data](http://www.ox.ac.uk/students/life/it/studentrecord/data). This includes ensuring that your data will only be used in a way which is fair, lawful and secure.

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## Complaints Procedure

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Your home institution may require you to make any complaints directly to them, rather than to the University.

For other students, the University's complaints procedure is explained at [www.ox.ac.uk/students/academic/complaints](http://www.ox.ac.uk/students/academic/complaints). Student complaints about University matters should be made to the Proctors' Office. There may be a subsequent right to complain to the Office of the Independent Adjudicator.



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# Studying at the University of Oxford

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## Dates of term

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Teaching at Oxford generally operates within three main terms, known as Michaelmas, Hilary and Trinity. Term dates are available online: [www.ox.ac.uk/about/facts-and-figures/dates-of-term](http://www.ox.ac.uk/about/facts-and-figures/dates-of-term).

## Teaching and assessment

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Each department at Oxford with an Erasmus exchange in place has a departmental coordinator. The departmental coordinator is responsible for the organisation of your courses or modules. Please get in touch with them to find out more about the options available to you.

Teaching in Oxford may be different from what you are used to at your home institution. Depending on your area of study you will participate in:

- Traditional lectures
- Tutorials
- Seminars
- Lab work
- Research projects

Assessment varies across faculties and departments. Students participating in the Diploma in Legal Studies or the MSt in Modern Languages will follow the regular structure of the course. Other Erasmus students may have coursework assessed during tutorials throughout the term.

This is a link to all lecture lists of Oxford University's departments and faculties: [www.ox.ac.uk/students/academic/guidance/lectures](http://www.ox.ac.uk/students/academic/guidance/lectures).

## Colleges

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The collegiate system is at the heart of the University's success, giving students and academics the benefits of belonging to both a large, internationally renowned institution and to a smaller, interdisciplinary, academic college community. It enables leading academics and students across subjects and year groups, and from different cultures and countries to come together to share ideas.

## Erasmus paperwork

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All Erasmus paperwork would usually be supplied by your home institution.

Learning Agreements will be signed by your departmental coordinator at Oxford as the person responsible for you whilst you are here.

Oxford's institutional Erasmus coordinator is located in the Examination Schools on the High Street, if you additionally require their signature or the University stamp on your Erasmus paperwork. You can also contact Oxford's Erasmus coordinator at [erasmus@admin.ox.ac.uk](mailto:erasmus@admin.ox.ac.uk).

The departmental coordinator for your exchange will be responsible for providing you with a record of study at the end of your stay. This may take the form of a transcript showing the equivalent number of ECTS credits, a letter confirming your marks along with their equivalent value, a qualification certificate (if applicable) or certification of research completed.

## Oxford Glossary

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Oxford has some unique words and terms that may seem quite confusing at first. This [Oxford glossary](#)<sup>16</sup> should hopefully help to explain some of them.

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# Your first few weeks

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## Your University card

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Your [University card](#)<sup>17</sup> will be issued to you by your college or department on arrival in Oxford once your University registration has been completed. The card:

- Enables you to access facilities and services such as libraries, computing services and the Language Centre
- Acts as a payment card in some colleges and departments
- Allows entry to buildings which have swipe-card access control
- Provides you with a form of identity whenever you are on college or University premises
- Offers a student discount at many stores, including 10% off in the University's High Street Shop and online at [www.oushop.com](http://www.oushop.com).

Look after your University card carefully as you will be charged a fee for a replacement lost card. If your card is lost, stolen or damaged inform your college or department administrator to request a replacement. Reporting a lost or stolen card quickly will help prevent unauthorised use including identity theft for which you may be held responsible. Return damaged, expired or found cards to your college or department administrator to destroy.

## Matriculation

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Most Erasmus students have Visiting Student status under the Visiting Student regulations [www.admin.ox.ac.uk/examregs/2017-18/visistud](http://www.admin.ox.ac.uk/examregs/2017-18/visistud). However, Erasmus students who will be completing the Diploma in Legal Studies or the MSt in Modern Languages will need to take part in an Oxford ceremony known as Matriculation. This is the ceremony that marks your formal admission to the University and attendance is

compulsory. Your college or department will advise you of the arrangements for your Matriculation if required.

## Registering with a GP

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Erasmus students have to register with a doctor in Oxford as, in the eyes of the Department of Health, they are deemed to spend the major part of the year resident here. Student health is primarily a college responsibility and your college will already have an arrangement with a particular NHS doctor known as “the college doctor”. You are free to choose any other practitioner if you prefer, but most students find that the most convenient arrangement is to register with their college doctor. Most of the time, it is possible for you to choose to consult either a male or a female doctor.

For minor cases of sickness and ailments, you are generally able to consult and obtain treatment from a college nurse, and most colleges either provide sickbays or have special arrangements for students who are confined to bed in their rooms.

Like all doctor-patient relationships, those between college doctors, college nurses and students are confidential.

It is also possible to speak to a National Health Service (NHS) operator 24 hours a day, 365 days a year. Call 111 or visit [NHS Choices](#)<sup>18</sup>.

## Registering with the Police

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If you are required to register with the police as part of your visa requirements, it is an offence not to do so. You also have to keep your Police Registration Certificate up-to-date and to report any changes to your student status. Further information can be obtained here: [www.ox.ac.uk/students/visa/during/police](http://www.ox.ac.uk/students/visa/during/police).

## Orientation programme and freshers' events

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To help you to settle into Oxford life, the University offers an undergraduate and graduate [Orientation Programme](#)<sup>19</sup> for European and international students. Erasmus students may attend either programme, as appropriate.

The programmes aim to cover practical details for living and studying in the UK and Oxford and we hope that you will then be ready to begin your studies here with confidence and with many new friends and contacts. At the orientation programme you will meet many other students from all over the world starting at Oxford, as well as current Oxford students and staff who will be available to help and advise you. At the end of the first day of each programme there will be a social hour where you will have the chance to network.

For Erasmus students who arrive in October it might be interesting to attend the Freshers' week, which takes place in Week 0 (the week before term begins) and consists of orientation activities for new students including the annual [Freshers' Fair](#)<sup>20</sup>, registration, tours, and social events.

## Language classes

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The Oxford University Language Centre offers English Language courses for Oxford students as well as summer pre-sessional courses in English for academic purposes. Further information on course content and registration can be found here: [www.lang.ox.ac.uk](http://www.lang.ox.ac.uk).

## Clubs and societies

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There are over 200 clubs and societies covering a wide variety of interests available for you to join or attend including Oxford University Sport ([www.sport.ox.ac.uk](http://www.sport.ox.ac.uk)), over 150 recognised societies ([www.ox.ac.uk/students/life/clubs/list](http://www.ox.ac.uk/students/life/clubs/list)) and the Oxford Union ([www.oxford-union.org](http://www.oxford-union.org)).

## Oxford University Student Union

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Matriculated students at Oxford are automatically members of the Oxford University Student Union (OUSU), however, there is a right to opt-out of membership. Visiting students are automatically granted associate membership. OUSU promotes the academic, social and welfare interests of its members throughout the University. The Student Union provides a range of services to its members including events, socials, publications, and advice and information on student issues, academic difficulties, housing, welfare, disability, financial problems and childcare. Please visit the [Oxford University Student Union](#)<sup>21</sup>



## Health and welfare

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In addition to your college as your main area of welfare support, there are a number of services available to you during your studies at the University of Oxford. You can seek advice from your college, department, central University services, fellow students and the Student Union.

### Within the University

**Counselling Service**<sup>22</sup>: free and confidential service to help you address personal or emotional problems. Call 01865 270300, email [counselling@admin.ox.ac.uk](mailto:counselling@admin.ox.ac.uk).

**Disability Advisory Service**<sup>23</sup>: information, advice and guidance and assistance with organising disability-related study support. Call 01865 280459, email [disability@admin.ox.ac.uk](mailto:disability@admin.ox.ac.uk).

**Harassment Advisor Network**: within colleges and departments across the University: call the Harassment Line 01865 270760 or email [harassment.line@admin.ox.ac.uk](mailto:harassment.line@admin.ox.ac.uk).

**OUSU Student Advice Service**<sup>24</sup>: guidance on the many different support services available to you. Call 01865 288466 or email [advice@ousu.org](mailto:advice@ousu.org).

### Outside the University

**For police, ambulance and fire services call 101.**

**Nightline**<sup>25</sup>: the independent listening, support and information service run for and by students. Talk to someone in confidence. Call 01865 27027.

**Optician**: colleges do not normally have a special arrangement with opticians, so you should register with an optician of your choice

**Dentist**: For routine or emergency dental treatment you should seek the advice of your college doctor or nurse. **Studental**<sup>26</sup>, NHS dental care for Oxford, is located at Brookes campus on Headington Hill.

Further information on issues including health, disability or counselling can be found on: [www.ox.ac.uk/students/welfare](http://www.ox.ac.uk/students/welfare).



*“A great cultural experience offering a lot of opportunities.”*

(Manglou, ENS Lyon)

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# Living in Oxford

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## Adjusting to life in the UK

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Coming to study in a different country is a major change to your life. Remember that this is a huge transition and it may take time to adjust to life in a different culture. Take opportunities to familiarise yourself with the culture here (reading papers, watching TV, talking to others). Spending time with someone from your culture can also help you feel less isolated. Keeping in contact with your friends and family back home may help you feel more settled, but if you find that your feelings of depression, isolation or anxiety persist, advice and help is available from your college, your department, central University services, fellow students and the Student Union. [UKCISA](#)<sup>27</sup> provide further information on culture shock and the transition phases you may go through.

## Weather

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The UK has a fairly mild climate with temperatures reaching between 14°C and 30°C in the summer (June to August) and dropping to between 0°C and 5°C in the winter (December to February). The most important thing to note is that, whatever the season, the weather is very variable and likely to change from day to day. You can get an idea of the weather before you come from the [BBC website](#)<sup>28</sup>.

## Clothing

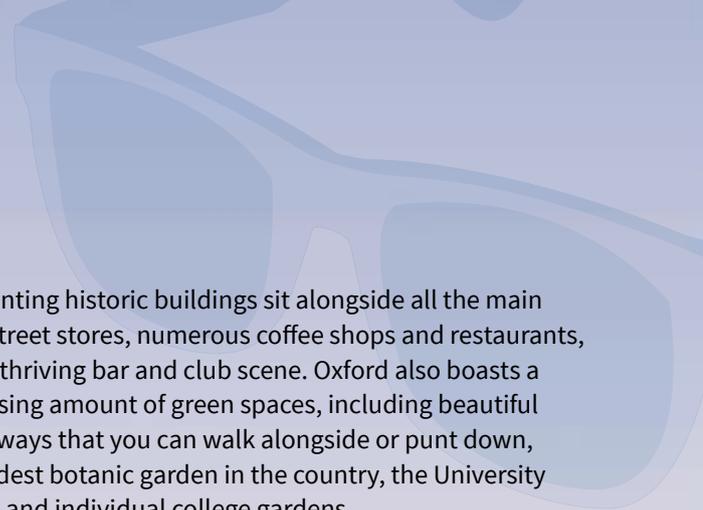
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It is a good idea to bring a selection of light clothes that you can wear in layers, as well as some warm outer clothing and a waterproof coat or umbrella. Hats, gloves and scarves are often needed in the winter but can be bought at a reasonable price in the UK.

## Exploring Oxford

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A searchable map of Oxford is available from: [www.ox.ac.uk/visitors/map](http://www.ox.ac.uk/visitors/map). You can use the search box to find the location of a building in Oxford. You can also use the menu listing to find specific university buildings such as colleges, departmental buildings, libraries and museums. To find information on parking, ATMs and public transport, please use the 'Lifestyle' tab.



Google views of Oxford are available from: [www.ox.ac.uk/visitors/panoramic-views-oxford](http://www.ox.ac.uk/visitors/panoramic-views-oxford). This way you can explore Oxford on Google Street View, wherever you are in the world.

The best way to get around Oxford is on foot or by bicycle. There are many cycle lanes throughout the city which make travelling easier and quicker. **It is strongly recommended that students always wear a helmet and make use of lights when cycling at night.** Local bus services are available to reach outlying areas.

Oxford is a lively and beautiful city with much to offer to both students and visitors. The total population of Oxford is about 140,000 including over 30,000 students in total from the University of Oxford and the city's other university, Oxford Brookes. As a result, you will find a wealth of cultural, recreational and sports facilities with a busy and cosmopolitan atmosphere.

Enchanting historic buildings sit alongside all the main high street stores, numerous coffee shops and restaurants, and a thriving bar and club scene. Oxford also boasts a surprising amount of green spaces, including beautiful waterways that you can walk alongside or punt down, the oldest botanic garden in the country, the University parks, and individual college gardens.

Most colleges and departments are situated in and around the city centre. College accommodation is usually on the main college site or in annexe buildings only a short walk or cycle ride away from other college and University buildings. Whilst you are here you may wish to [visit the colleges](#)<sup>29</sup> on the many [museums, libraries and places of interest](#)<sup>30</sup>.

[Visit Oxfordshire](#)<sup>31</sup> is the official tourism guide to Oxfordshire and contains details of many places to visit. In addition, there is a Tourist Information Office situated on Broad Street where staff will be able to assist you.



## Colleges

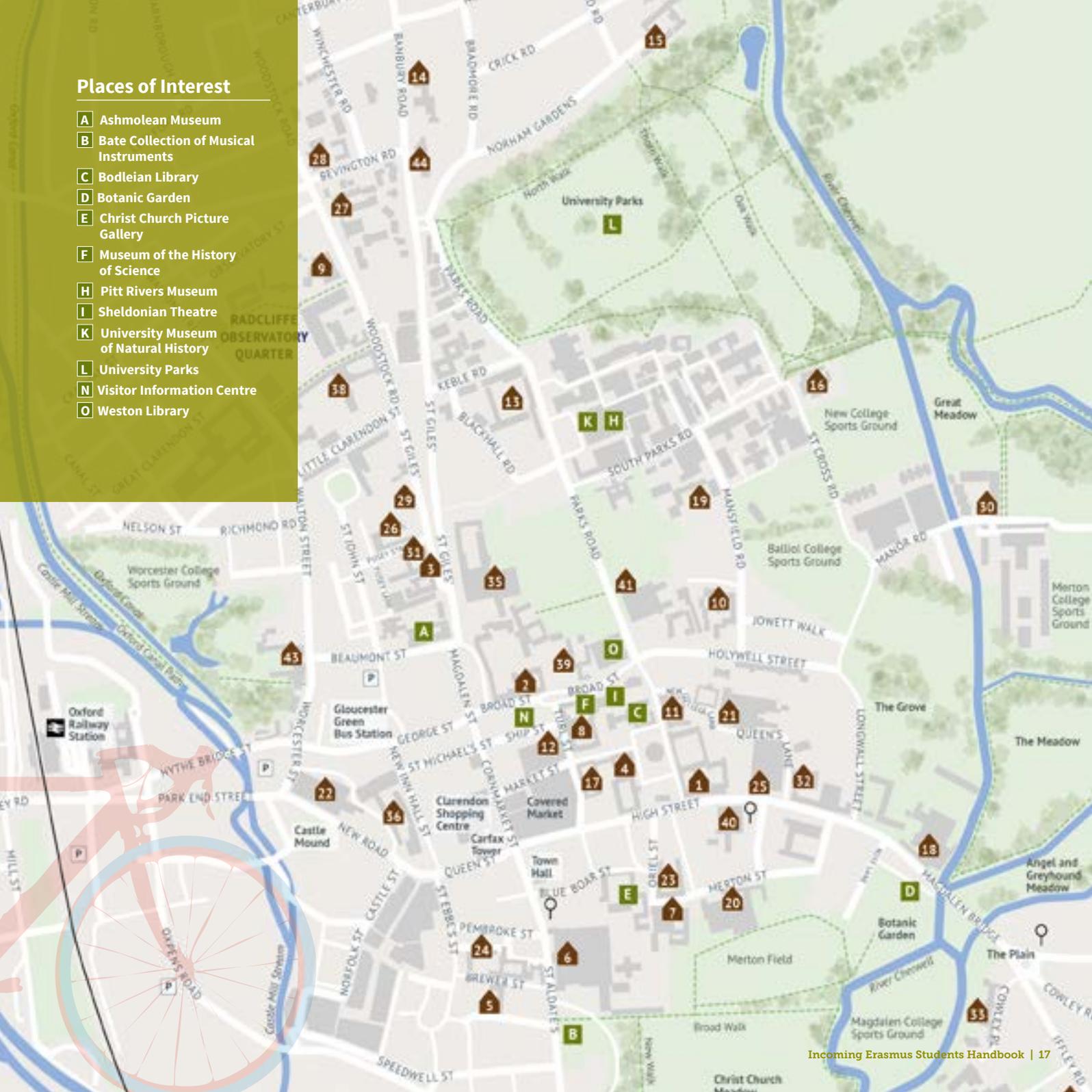
- 1 All Souls College
- 2 Balliol College
- 3 Blackfriars
- 4 Brasenose College
- 5 Campion Hall
- 6 Christ Church
- 7 Corpus Christi College
- 8 Exeter College
- 9 Green Templeton College
- 10 Harris Manchester College
- 11 Hertford College
- 12 Jesus College
- 13 Keble College
- 14 Kellogg College
- 15 Lady Margaret Hall
- 16 Linacre College
- 17 Lincoln College
- 18 Magdalen College
- 19 Mansfield College
- 20 Merton College
- 21 New College
- 22 Nuffield College
- 23 Oriel College
- 24 Pembroke College
- 25 The Queen's College
- 26 Regent's Park College
- 27 St Anne's College
- 28 St Antony's College
- 29 St Benet's Hall
- 30 St Catherine's College
- 31 St Cross College
- 32 St Edmund Hall
- 33 St Hilda's College
- 34 St Hugh's College
- 35 St John's College
- 36 St Peter's College
- 37 St Stephen's House
- 38 Somerville College
- 39 Trinity College
- 40 University College
- 41 Wadham College
- 42 Wolfson College
- 43 Worcester College
- 44 Wycliffe Hall

“I am incredibly happy that I had the opportunity to do my Erasmus in Oxford, as it is a unique place and I had an amazing time in this beautiful city.”

(Anna, Universität Konstanz)

## Places of Interest

- A** Ashmolean Museum
- B** Bate Collection of Musical Instruments
- C** Bodleian Library
- D** Botanic Garden
- E** Christ Church Picture Gallery
- F** Museum of the History of Science
- H** Pitt Rivers Museum
- I** Sheldonian Theatre
- K** University Museum of Natural History
- L** University Parks
- N** Visitor Information Centre
- O** Weston Library



# Contacts and useful websites

## Erasmus office

Student Fees and Funding, Student Affairs  
University of Oxford  
4 Worcester Street, Oxford, OX1 2BX  
T: 01865 616705  
E: [erasmus@admin.ox.ac.uk](mailto:erasmus@admin.ox.ac.uk)  
W: [www.ox.ac.uk/erasmus](http://www.ox.ac.uk/erasmus)

## Departmental coordinators

The departmental coordinator will be your main point of contact when it comes to all academic affairs.

*“I especially enjoyed the small seminars and tutorials.”*

(Christina, Universität Heidelberg)

## Emergency contacts

### Within the University

**University Security Services:** if you encounter any problems on University property, contact Security Services on 01865 289999 (24 hours a day, 365 days a year).

### Outside the University

For **police, ambulance** and **fire** services call **999**.

Emergency medical treatment can be obtained at the Emergency Department (A&E) of the John Radcliffe Hospital, Headley Way, Headington OX3 9DU, 24 hours a day. 0300 304 7777.

**Emergency dental treatment:** contact the East Oxford Emergency Dental Clinic on 0845 3458995. Open from 18:30–22:00 weekday evenings and all day at weekends. Alternatively contact NHS 111

**The Samaritans:** free 24 hour support on any issue. Call 08457 909090, email [jo@samaritans.org](mailto:jo@samaritans.org) or visit [Samaritans<sup>32</sup>](http://Samaritans<sup>32</sup>). If English is not your first language, the Samaritans also provide support for non-English speakers.

The contact details of all foreign Embassies and High Commissions in the UK can be found here: [www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/98058/embassy-list.pdf](http://www.gov.uk/government/uploads/system/uploads/attachment_data/file/98058/embassy-list.pdf)

## Useful websites

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### University websites

[www.ox.ac.uk/students/international\\_students](http://www.ox.ac.uk/students/international_students)

Advice and information for international students

[www.ousu.org](http://www.ousu.org) Oxford University Student Union

[www.lang.ox.ac.uk](http://www.lang.ox.ac.uk) Language Centre

[www.oucs.ox.ac.uk](http://www.oucs.ox.ac.uk) Computing Centre

[www.ox.ac.uk/libraries](http://www.ox.ac.uk/libraries) University Libraries

[www.ox.ac.uk/about/organisation/history/oxford-glossary](http://www.ox.ac.uk/about/organisation/history/oxford-glossary) Guide to Oxford University terminology

[m.ox.ac.uk](http://m.ox.ac.uk) Mobile Oxford

### Erasmus+ Student and Alumni Association

[www.esaa-eu.org](http://www.esaa-eu.org)

### Travel

[www.nationalrail.co.uk](http://www.nationalrail.co.uk) Train timetables and information

[www.chilternrailways.co.uk](http://www.chilternrailways.co.uk) Train timetables and information

[www.nationalexpress.com](http://www.nationalexpress.com) UK coach timetables and information

[www.oxfordtube.com](http://www.oxfordtube.com) Bus information and timetables, including buses to London (Oxford Express)

[www.oxfordbus.co.uk](http://www.oxfordbus.co.uk) Bus information and timetables, including buses to London (Oxford Express)

[www.stagecoachbus.com](http://www.stagecoachbus.com) Bus information and timetables, including buses to London (Oxford Tube)

<https://tfl.gov.uk> London Underground information

### Oxford information

[www.dailyinfo.co.uk](http://www.dailyinfo.co.uk) Useful guide to living in Oxford

[www.thisisoxfordshire.co.uk](http://www.thisisoxfordshire.co.uk) Oxford news and classified adverts

[www.oxford.gov.uk](http://www.oxford.gov.uk) Oxford City Council

### Immigration advice

[www.ukba.homeoffice.gov.uk/studyingintheuk](http://www.ukba.homeoffice.gov.uk/studyingintheuk) UK Border Agency

<https://www.ox.ac.uk/students/visa> Oxford University Visa & Immigration information

[www.ukcisa.org.uk](http://www.ukcisa.org.uk) UK Council for International Student Affairs

[www.gov.uk/browse/visas-immigration/work-visas](http://www.gov.uk/browse/visas-immigration/work-visas) Home Office guide to working in the UK

### Other information

Student Affairs

[www.hostuk.org](http://www.hostuk.org) Welcome scheme for International Students

[www.educationuk.org](http://www.educationuk.org) Safety guide for International Students (click on Life in the UK, then creating your Life)

[www.educationuk.org/global/main/living-and-studying](http://www.educationuk.org/global/main/living-and-studying) British Council guidance on living and studying in the UK

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# References

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- 1 <https://www.ox.ac.uk/students/new/visiting>
- 2 [http://www.ox.ac.uk/about/departments-a\\_z](http://www.ox.ac.uk/about/departments-a_z)
- 3 <http://www.it.ox.ac.uk/welcome>
- 4 <https://www.ox.ac.uk/students/registration>
- 5 <http://www.oxfordstudentpad.co.uk/accommodation>
- 6 <https://www.ox.ac.uk/students/new/international>
- 7 <http://ec.europa.eu/social/main.jsp?catId=509&langId=en>
- 8 <http://www.ukcisa.org.uk/Information--Advice/Living-in-the-UK/Health-and-healthcare>
- 9 <http://airline.oxfordbus.co.uk>
- 10 <http://www.nationalexpress.com/airports.aspx>
- 11 <http://www.cbcars.com>
- 12 <http://www.findlaycs.com>
- 13 <http://x90.oxfordbus.co.uk>
- 14 <http://www.oxfordtube.com>
- 15 <http://www.nationalexpress.com/home.aspx>
- 16 <https://www.ox.ac.uk/about/organisation/history/oxford-glossary>
- 17 <http://www.admin.ox.ac.uk/card>
- 18 <http://www.nhs.uk/pages/home.aspx>
- 19 <https://www.ox.ac.uk/students/new/orientation>
- 20 <http://ousu.org/freshersfair>
- 21 <http://ousu.org>
- 22 <https://www.ox.ac.uk/students/welfare/counselling>
- 23 <https://www.ox.ac.uk/students/welfare/disability>
- 24 <https://ousu.org/advice/>
- 25 <https://twitter.com/oxfordnightline>
- 26 <http://www.studental.co.uk>
- 27 <https://www.ukcisa.org.uk/Information--Advice/Preparation-and-Arrival/Facing-culture-shock>
- 28 <http://www.bbc.co.uk/weather>
- 29 <https://www.ox.ac.uk/visitors/visiting-oxford/visiting-the-colleges>
- 30 <https://www.ox.ac.uk/visitors/visiting-oxford/visiting-museums-libraries-places>
- 31 <http://experienceoxfordshire.org>
- 32 <https://www.samaritans.org/>



*“Best learning experience in my life, both  
from a personal and academic perspective”*

*(Jordi, Universitat Pompeu Fabra)*



Co-funded by the  
Erasmus+ Programme  
of the European Union

Produced by University of Oxford Student Fees and Funding Offices, 2017  
Designed by University of Oxford Design Studio  
Photos: Oxford University Images/ Emily Alexander, Chris Andrews,  
John Cairns, Rob Judges, Greg Smolonski  
Other images: freepiks.com and Katy Dawkins