My BRP is lost or stolen what do I need to do?

If your passport has also been lost or stolen you need to report this to the police where you lost it and apply for a replacement. Contact your country’s embassy, consulate or high commission or passport office for information on how to replace your passport. Report your new passport number to your college (Recognised Students – to student.information@admin.ox.ac.uk) and to the Home Office using this Migrant Change of Circumstances form.

Step 1: check thoroughly to see if you can find your BRP

Search quickly but thoroughly again to see if you can find it and ask whether it has been handed in. Check in all the locations you think it might have gone missing, for example College, your Department, accommodation, shops and cafes, public transport, clubs or anywhere else where you might have had it with you, but take care in unfamiliar surroundings.

Step 2: tell the police

Contact the police and ask if it has been handed in. If you think you have lost the BRP, ask the police to record this, though they might not issue a report. If it has been stolen or you think it might have been, ask the Police for a crime reference number. If you are in Oxford, inform Thames Valley Police here: https://www.thamesvalley.police.uk/contact-us/report-crime-or-incident/. If you are outside the UK report the loss or theft to the local police where it happened.

Step 3: tell the UK Home Office

As soon as you are sure it has gone, report the loss to the Home Office, using this page: https://www.gov.uk/biometric-residence-permits/lost-stolen-damaged Note that the BRP will be immediately automatically cancelled and cannot be reinstated even if you find it soon afterwards so you will have to replace it.

The next step depends on whether you are in the UK or away from the UK:

- If you are in the UK go straight to step 5
- If you are outside the UK go to step 4 then step 5

Step 4: if you are away from the UK:

Apply for single-entry ‘replacement BRP visa’ to get back to the UK.

Apply online here: https://www.visa4uk.fco.gov.uk/home/welcome. The fee is £154. It may take up to 15 working days but you may be able to pay extra to get it processed faster.

Select visa type as follows:

- Reason for visit: Other
- Visa type: Others
- Visa sub type: Replacement Biometric Residence Permit

You don’t need a CAS, or evidence of qualifications or funding, as this is not a new Tier 4 application. It might help to print off and submit a Student Enrolment Certificate: https://www.ox.ac.uk/students/selfservice?wssl=1

Once you have returned to the UK, you need to make a replacement BRP application within one month – see Step 5.
Could I get back to the UK without getting a replacement BRP visa? Trying to come back without your BRP or a replacement BRP visa could be risky. If you are a visa national, you may not be able to board a flight to the UK. If you are a non-visa national you could be refused entry at UK Border Control, or admitted but in a different capacity which you would then need to sort out. A non-visa national is a person who would not need a visa if they were coming to the UK for tourism or short term study: https://www.gov.uk/check-uk-visa. If you do decide to try returning without getting a replacement BRP visa, try to have with you evidence of the theft or loss of your BRP, evidence you have reported to the police and UK Home Office, a Student Enrolment Certificate and a copy of your lost BRP - if you don’t have this, you may be able to get one by emailing your college as they would have scanned it when you first enrolled/last extended your visa (Recognised Students should email student.information@admin.ox.ac.uk for a copy).

Step 5: in the UK, apply for replacement BRP card

This costs £56 if you apply by post. You must apply within 3 months (or within one month of return to the UK if you lost your BRP outside the UK, or travelled between losing your BRP and replacing it). Use this application form: https://www.gov.uk/government/publications/application-for-a-replacement-biometric-residence-permit-brprc. In some circumstances you are not required to submit your passport – please check carefully. The application will take up to eight weeks. For a quicker replacement, you could apply by booking an in-person appointment, but this would cost an extra £610.

Step 6: take your new BRP to college for scanning

Bring your passport as well if you have had to replace it. If you are a Recognised Student bring it to the Information Desk at the Exam Schools for scanning.

Further information about BRPs:

BRP lost in the UK but you don’t have time to get a replacement before travel?

If you leave the UK without having replaced your BRP, or while the BRP replacement application is pending, you need to apply for a single-entry BRP replacement visa while you are outside the UK in order to return – see Step 4. If you have not already done so, you will need to apply for a replacement BRP within one month of returning to the UK.

Do I have to replace my BRP if I’m going to be leaving the UK or changing my visa soon?

You have to report a BRP if it is lost/stolen. If your BRP was due to expire within 3 months of the date of the loss it is not compulsory to replace it. If your BRP was still valid for 3 months or longer but you don’t want to replace it because you are leaving the UK or making a new Tier 4 or other visa application soon, please email student.immigration@admin.ox.ac.uk for advice.

Need further help?

Email the student visa advisers: student.immigration@admin.ox.ac.uk

Last updated 17 April 2018