

THE UNIVERSITY OF OXFORD TERMS AND CONDITIONS FOR MATRICULATED STUDENTS



PLEASE READ THIS DOCUMENT CAREFULLY. IT CONTAINS IMPORTANT INFORMATION ABOUT YOUR CONTRACT WITH THE UNIVERSITY

Contract with the University

1. As a student at Oxford University you will be a member of both the University and of one of its colleges, societies or permanent private halls. For convenience this document refers to permanent private halls, societies and colleges as “colleges”.
2. You will have two separate contracts: one with the University and one with your college.
3. The purpose of these Terms and Conditions is to set out the contractual basis for your relationship with the University, and to draw your attention to key terms.
4. Your contract with the University is made up of:
 - a. The documents provided with these Terms and Conditions. These include:
 - i. these Terms and Conditions;
 - ii. the Student Handbook;
 - iii. the Course Information Sheet;
 - iv. the offer letter from your department (for graduates); and
 - b. The University’s Statutes and Regulations, and rules and policies made under them (see paragraph 14 below).
5. Graduates receive their offer of a place at the University as an offer letter from their department. Undergraduates receive their offer through UCAS. In either case this is the University’s formal offer of a place (the “Offer”). This is distinct from any college offer letter.
6. For Graduates, you will enter into your contract with the University when you accept your Offer.
7. For Undergraduates, you will enter into your contract with the University either:
 - a. when you accept your Offer as your “Firm Choice”; or
 - b. if you accept your Offer as your “Insurance Choice”, when your “Insurance Choice” automatically becomes your “Firm Choice” (ie because you do not get the required grades for your original “Firm Choice”).

Conditions of your contract with the University

8. Your contract with the University is subject to academic and/or financial conditions as set out in your Offer or accompanying documents and to a condition that you disclose any relevant unspent criminal convictions.
9. It is also a condition of your contract that any information submitted with or in relation to your application (whether to UCAS, the University or your college) is true, genuine, accurate and complete (ie does not omit information you have been asked to provide).

10. Breach of any condition has the following consequences:
- a. if you have accepted your Offer, but have not yet registered for your course, your contract with the University may be terminated at the University's discretion; or
 - b. once you are a registered student, disciplinary proceedings may be brought against you under Statute XI, which may result in sanctions including suspension or expulsion.

University and College Membership

11. You must be a member of a college in order to be a member of the University.
12. Your continuing relationship with the University is linked to your continuing relationship with your college. Similarly, your Offer from the University is linked to your college offer. If you decline either offer, if you fail to meet the conditions of either offer (whether before or after acceptance), or if either offer is withdrawn, you will lose your place at both the University and your college.
13. If your college membership is terminated (eg for breach of college rules and regulations) your membership of the University will also end. If you are suspended by your college, or subject to other disciplinary or procedural measures, the University may take similar steps.

University Statutes, Regulations and Policies

14. By accepting your Offer you agree to comply with the University's Statutes and Regulations as amended from time to time and with the Statements and Codes of Policy, Practice and Procedure which are made under them. Links to these on the University website are available at the [Governance and Planning 'Legislation' pages](#) and the [Examination Regulations search page](#). They include:
- a. the University's Code of Discipline under Statute XI. This sets out behaviour which is considered unacceptable by students and which may result in disciplinary action;
 - b. other regulations concerning your studies, residence, conduct and behaviour: examples are regulations relating to examinations, ownership and exploitation of intellectual property, harassment, the use of IT and library facilities, health and safety issues and legislative requirements such as data protection; and
 - c. any Health and Safety Instructions ('HSI') setting out standards of behaviour required of you during any pandemic (including Covid-19), epidemic or local health emergency. The term 'HSI' includes any University code, policy or guidance, as introduced or updated from time to time, which sets out behaviour required of you during any pandemic, epidemic or local health emergency. You are required to comply with any HSI as a condition of being permitted access to in-person teaching and facilities and failure to comply may result in loss of that access and/or disciplinary action.
15. The key provisions that you need to be aware of are summarised in your Student Handbook and in these Terms and Conditions.
16. By accepting your Offer you agree that the University may take disciplinary action against you for breach of its Statutes and Regulations and the Statements and Codes of Policy, Practice and Procedure, including the Code of Discipline and any HSI. Such action would take place under the appropriate procedure and could result in sanctions including suspension or expulsion.

Your Responsibilities

17. It is your responsibility:

- a. to act as a responsible member of the University's community, including treating other members of the community and the public with courtesy and respect.
- b. to progress your own academic studies. This will include submitting work when required to do so, meeting college and University deadlines and attending tutorials, classes and lectures.
- c. to comply with any measures or instructions given by the University or your college to reduce risk of transmission of any illness or infection and behave in accordance with any HSI. This may include imposing specific requirements such as the wearing of face masks, or safety measures such as use of hand sanitiser or distancing procedures. You must also immediately declare to your college if you have, or suspect you have, symptoms of Covid-19, or if you have received a positive test for Covid-19, or if you have any other serious and easily transmissible infectious illness.
- d. to seek help or raise concerns if you are having difficulty in any area of your academic or pastoral life. A wide range of support is available from your college, department, central University services, fellow students and the Student Union. Further details of who to contact are set out in section 3 of the Student Handbook and will be provided in your Course Handbook and College Handbook.
- e. to follow good academic practice, including following the University's policies and guidance on conduct during examinations, plagiarism, academic integrity in research and conflicts of interest. More information is available at sections 7.7, 11.5 and 11.6 of the Student Handbook.
- f. to ensure that your fees and other charges are paid when they are due. You are responsible for any non-payment even if your fees are being paid by a third party.
- g. to obtain an appropriate visa if necessary and abide by any visa conditions including maximum permitted working hours and the types of work allowed. Failure to do so may result in disciplinary sanctions in addition to any legal consequences. Support and information are available from Student Immigration and from the [visa and immigration pages of the University website](#).

Professional Qualification or Accreditation Requirements

18. If your course leads to a professional qualification or accreditation you may also be subject to regulations relating to your conduct required by the relevant professional regulation body (such as fitness to practise for students studying medicine). If you fail to meet these you may be unable to continue your course. More detail is available from your department and will be set out in your Course Handbook when you enrol.

Teaching and Supervision Arrangements

19. If your Offer is for a research degree it will be based on your choice of subject area. If you later ask to change subject area or supervisor, this will have to be approved by the relevant department(s) having regard to the availability of appropriate supervision either in your new subject or from an alternative supervisor.
20. Teaching for undergraduate students is provided by both the University and your college. Your college will provide more information about college teaching, including tutorials.

Fees and Payment

21. Details of the fees and charges you will have to pay the University are set out on your Course Information Sheet.

22. The University sets out its annual fees as a single figure as this is easier for applicants and students, however you should note that this is a combined figure for both your University and college fees. These fees separately form the consideration for your separate University and college contracts. This means that you are paying a set amount of your fees to your college for college services and a set amount to the University for University services. For more details see the Fees and Funding pages of the University website [for Undergraduates](#) or [for Graduates](#), or, if your query is not covered there, contact student.fees@admin.ox.ac.uk. (College fees do not cover accommodation or food, which are charged separately to those students who receive them.)
23. Course fees and charges will usually increase annually.
24. Fee status is determined by government Regulations which impose a number of criteria including around residence and nationality. The University will assess your fee status based on the information you provide in your application. Broadly speaking home fee status is available for UK and Irish nationals who live in the UK (or the UK or Ireland for Irish nationals) and those eligible EU, other EEA and Swiss nationals who live in the UK who are able to benefit from Citizens' Rights under the EU Withdrawal Agreement, EEA EFTA Separation Agreement or Swiss Citizens' Rights Agreement respectively. All students who are ineligible for home fee status will pay course fees at the overseas rate.
25. For undergraduate students with home fee status starting their first undergraduate degree, tuition fees nationally are subject to a governmental fee cap, which is subject to annual review and at present is expected to rise by no more than RPI each year. Current University policy is to charge fees at the level of the cap set by the Government.
26. In deciding the annual level of increase for all other categories of student, the University and colleges will take into account a range of factors, including rises in the costs of delivering the programme, and changes in government funding. The increase will not exceed 6% each year, or the Consumer Price Index (CPI) if higher.
27. The fees that you will need to pay in any one academic year will usually be published before the first application deadline for the programme concerned. Normally this will be during September of the previous year (ie the academic year immediately before your course starts).
28. The level of additional course costs (eg cost of field trips) will usually increase annually. Increases are expected to be in line with inflation, unless there are identifiable above-inflation rises in costs directly associated with the activity. These may, for example, include costs charged by third parties.
29. The level of fees relating to examinations and related matters (eg entry for examinations, resubmission of theses, late entry for examinations, copies of transcripts etc) will usually increase annually. Increases are normally expected not to exceed 6%, or CPI if higher, but may be greater to reflect the examining and administrative costs associated with the activity. The fees applying in any one academic year will be published by September of the previous year.
30. You must usually pay your course fees in full for the year no later than Week 1 of the first term. This may be different if your fees are being paid through a government loan system.
31. Failure to pay fees and charges when due may lead to sanctions, including suspension or termination of University membership.

Living Expenses

32. You will normally have to live in Oxford during your course (see section 5 of the Student Handbook) and will need to pay for your living costs such as food, accommodation, and

personal items. If you are temporarily unable to live in Oxford because of circumstances outside your control (eg serious illness, or lockdown restrictions in your home country arising from a pandemic) you may apply for exemption from this residency requirement. Your application will be assessed on a case-by-case basis taking account of your personal circumstances.

33. If you live in University or college accommodation this will be subject to a separate contract with either the University or your college as appropriate.
34. Information on the likely range of living costs is set out on your Course Information Sheet. You should allow for an estimated increase in living expenses of 3% each year.

Changes to Courses

35. The University will seek to deliver each course in accordance with the description set out in your Course Information Sheet. In normal circumstances where the University needs to make a change to your course clauses 37 to 41 will apply. However, if it is necessary to make changes because of a pandemic (including Covid-19), epidemic or local health emergency which has arisen or which arises before or during your course then clauses 42 to 45 below will apply.
36. In all circumstances the provision of course options which depend on the availability of specialist teaching, or on placement at another institution, cannot be guaranteed in advance.

Changes to courses in normal circumstances

37. There may be situations in which it is desirable or necessary for the University to make changes in course provision, either before or after enrolment. Where desirable or necessary changes are to be made, the University will offer, where possible, appropriate and alternative arrangements for affected students. If you do not wish to accept any alternative arrangements then you will have the opportunity to withdraw from your course.
38. The University will not make very substantial changes to courses (for example, a change to the course title, significant restructuring, substantial change in course content, or the introduction of a progression hurdle) which would impact on you once you have started your course. In exceptional circumstances it may be necessary for the University to make such a change after you have accepted your Offer. This will not normally happen less than 3 months before you start your course. You will be notified of any such change (as compared to the description in your Course Information Sheet) and offered the opportunity to withdraw from the course. In exceptional circumstances we may need to suspend, discontinue or combine courses. This may be because of academic changes within subject areas, or as a result of low student numbers on a course.
39. Other changes could be made to course content, delivery and teaching provision because of developments in the relevant subject, enhancements in teaching or assessment practice, requirements of external accreditation processes, changes in staffing, resource constraints or changes in the availability of facilities. Such changes will take account of the reasonable expectations of prospective and current students.
40. Once you have accepted your Offer, you will be notified of any material change made before you start your course (as compared to the description in your Course Information Sheet) and you will be offered the opportunity to withdraw from the course.
41. Once you have started your course, you will be consulted about any proposed material course change (except changes which are solely for students' benefit) which would affect the part of the course which you have already started studying.

Changes as a result of a pandemic, epidemic, or local health emergency

42. Where a pandemic (including Covid-19), epidemic or local health emergency necessitating measures to reduce risk of infection or illness arises or has already arisen the University may make reasonable changes to comply with government or local authority regulations or guidance, and/or its own health and safety advice and/or to ensure the health and safety of staff, students and third parties and/or to respond to consequential staffing or resource constraints. The University will inform you if it makes any such changes.
43. The University will ensure that when making changes under clause 42 the core competencies and learning outcomes of the course will still be provided. The University will also provide broadly equivalent teaching and assessment services, and key University services by alternative means if reasonably possible, although the manner of delivery may need to change.
44. Examples of possible changes under clause 42 include:
- a. Providing teaching, assessment or other services wholly or partly online or via other remote means;
 - b. Moving the location of teaching and/or restricting student numbers permitted to attend any location at one time (including restricting numbers at libraries, lectures, seminars or laboratories);
 - c. Teaching at evenings, weekends or outside Full Term¹;
 - d. Requiring students to comply with health and safety measures the University deems necessary which are specific to particular sites or activities, which may be in addition to any HSI, such as additional social distancing measures, or wearing of face masks or personal protective equipment.
 - e. Staggering attendance by students at University so that for part of a term you are not allowed to attend University premises in person;
 - f. Varying, limiting or cancelling elements of course content, including reducing the number of optional modules available;
 - g. Varying, limiting or cancelling access to any University services or facilities;
 - h. Varying, limiting or cancelling any learning experiences that would normally happen face-to-face or in-person (eg work in laboratories, museums, studios, music facilities or via fieldwork or work-placement).
 - i. Varying, limiting, cancelling or putting in place measures to reduce the risk of any time due to be spent in education or work abroad or on a placement (including varying destinations) as a mandatory or optional component of courses. If a period of study or work abroad, or other placement, has to be cancelled entirely then this includes moving a student to an appropriate degree course that does not include the time abroad or on placement.
45. Subject to clauses 42 and 43, no refunds, discounts, damages, waivers of course fees or other charges will be payable to you where changes or delays have resulted from, been caused by, or are in relation to a pandemic (including Covid-19), epidemic or local health emergency necessitating measures to reduce risk of infection or illness. The University will

¹ Full Term means the University's dates for Michaelmas (Autumn), Hilary (Spring) and Trinity (Summer) terms which are advertised in the Oxford Gazette

also not be liable for any consequential losses or expenses you may incur (eg travel or accommodation costs) as a result of any such pandemic, epidemic or health emergency measures.

Events beyond our control

46. The University will not be in breach of its obligations under its contract with you, nor liable to you for any loss caused to you under its contract with you which results from events which are beyond the University's reasonable control, such as: a pandemic (including Covid-19), an epidemic or a local health emergency necessitating measures to reduce risk of infection or illness; industrial action; acts of God; acts of terrorism; the unanticipated departure or absence of key members of University staff; or failure or delay by third party suppliers and subcontractors. In such circumstances the University will take reasonable steps to mitigate the impact on you and to restore teaching and services. More information is available in the [Student Protection Plan](#) on the University website.

Intellectual Property

47. The University's position regarding ownership of Intellectual Property in students' work is set out in Statute XVI and is summarised in section 8 of the Student Handbook.

Personal Data

48. The University will collect and use information about you in accordance with the principles set out in the [University's Student Privacy Policy](#) on the University website. This includes ensuring that your data will only be used in a way which is fair, lawful and secure. In addition, each college will have its own privacy notice.

Complaints Procedure

49. The University's complaints procedure is explained in section 11 of the Student Handbook. Student complaints should be made to the Proctors' Office. There is a subsequent right to complain to the Office of the Independent Adjudicator.

Termination

50. Your contract with the University will end when your student membership of the University ends (as defined in Statute II, available at the [Governance and Planning 'Legislation' pages](#) on the University website). In particular, student membership will end:

- a. when you finish your course, fail to pass a progression hurdle, or if you withdraw and so cease to be a registered student;
- b. if you are found not to have the academic qualifications required for admission;
- c. if you cease to be a registered student as a result of a University procedure such as the disciplinary procedure (ie expulsion), the fitness to study procedure, the fitness to practise procedure, the fitness to teach procedure, or the academic removal from the register procedure; or
- d. if you cease to be a member of your college.

51. Your contract with the University may also end if you are found to be in breach of paragraph 8 or 9 above.

52. The following terms will survive termination of your contract with the University for any reason:

- a. terms relating to intellectual property as described at paragraph 47 above;

- b. terms relating to personal data as described at paragraph 48 above; and
- c. terms relating to University procedures to the extent that they relate to events that occurred prior to termination including the complaints procedure, the disciplinary procedure, the harassment procedure and/or the academic integrity in research procedure.

Jurisdiction

53. Your contract with the University and any dispute arising from it (including non-contractual disputes) shall be governed by the laws of England and Wales and shall be subject to the exclusive jurisdiction of the English Courts.