

THE UNIVERSITY OF OXFORD
CONTINUING EDUCATION



SHORT SELECTIVE COURSE TERMS AND CONDITIONS

PLEASE READ THIS DOCUMENT CAREFULLY. IT CONTAINS IMPORTANT INFORMATION ABOUT YOUR CONTRACT WITH THE UNIVERSITY

Contract with the University

1. The purpose of these Terms and Conditions is to set out the contractual basis for your relationship with the University, and to draw your attention to key terms.
2. Your contract with the University is made up of:
 - a. these Terms and Conditions,
 - b. the course description on the course web page which is available through <https://www.conted.ox.ac.uk/search#> (you should consider printing a copy of this page as a record of the information provided),
 - c. the offer letter from the Department for Continuing Education,
 - d. the University's Statutes and Regulations, and rules and policies made under them (see paragraphs 8, 9 and 10 below).
3. Your formal offer of a place at the University is set out in the offer letter or email from the Department for Continuing Education (the "Offer"). By accepting your Offer you enter into your contract with the University.
4. You will enter into this contract with the University even if your fees are paid by a third party on your behalf.

Conditions of your contract with the University

5. Your contract with the University is likely to be subject to academic and/or financial conditions set out in your Offer or accompanying documents.
6. It is also a condition of your contract that any information submitted with or in relation to your application is true, accurate and complete (ie does not omit information you have been asked to provide).
7. Breach of any condition has the following consequences:
 - a. if you have accepted your Offer, but have not yet registered for your course, your contract with the University may be terminated at the University's discretion; or
 - b. once you have started your course, disciplinary proceedings may be brought against you under Statute XI, which may result in sanctions including suspension or expulsion.

University Statutes, Regulations and Policies

8. By paying your fees you agree to comply with the University's Statutes and Regulations as amended from time to time and with the Statements and Codes of Policy, Practice and Procedure which are made under them. These include the University's Code of Discipline, and other regulations concerning your studies, conduct and behaviour

including regulations relating to harassment, the use of IT facilities, health and safety issues, and legislative requirements such as data protection. It also includes any Health and Safety Instructions ('HSI') setting out standards of behaviour required of you during any pandemic (including Covid-19), epidemic or local health emergency. HSI means any University code, policy or guidance, as introduced or updated from time to time, setting out behaviour required of you during a pandemic, epidemic or local health emergency. You are required to comply with any HSI as a condition of being permitted access to in-person teaching and facilities. You similarly agree to comply with The Department for Continuing Education's ("Department's") policies and guidance as amended from time to time.

9. The Department's webpage at <https://www.conted.ox.ac.uk/about/policies-and-guidance> contains links to the key Departmental and University policies which you need to be aware of.
10. You may be removed or suspended from the course if the University considers that you are in breach of any of these rules including the Code of Discipline, or if you are found to have breached health and safety measures applicable during a pandemic (including Covid-19), epidemic or local health emergency as required under clause 11b. below.

Your responsibilities

11. It is your responsibility:
 - a. to act as a responsible member of the University's community, including treating other members of the community and the public with courtesy and respect.
 - b. to comply with any measures or instructions given by the University to reduce risk of transmission of any illness or to safeguard health during a pandemic (including Covid-19), epidemic or local health emergency, including any HSI. Without limiting that general obligation, reasonable measures may include imposing specific requirements such as the wearing of face masks, or safety measures such as use of sanitiser or distancing procedures. You must also immediately declare to the Department if you have, or suspect you may have, symptoms of Covid-19, or if you have tested positive for Covid-19, or if you have any other serious and easily transmissible infectious illness, and then refrain from accessing any such in-person services while you self-isolate for the period recommended in government advice, and comply with any other required isolation, distancing or health and safety measures in place, as updated from time to time.

Fees and Payment

12. Details of the fees and charges you will have to pay are set out on the course web page.
13. Once you have accepted your Offer, an invoice will be issued to you with full details of how to pay.
14. It is your responsibility to ensure that the course fees and all other charges relating to the course (some of which may be subject to a separate agreement) are paid before the first day of the course, or any earlier deadline which is notified to you.
15. If your fees are to be paid by a third party which informs the Department for Continuing Education that it accepts full liability for your fees, then the University will invoice the third party directly and will seek to recover any unpaid fees from the third party in the first instance. However, the University reserves the right to seek payment from you if recovery from the third party is unsuccessful.
16. The University reserves the right to refuse you admission to your course if you have not paid all course, registration, and accommodation fees (if booked through the Department for Continuing Education) before the course starts.

17. All payments must be in GB Pounds Sterling. You must pay any currency conversion costs or other charges incurred in making the payment or in processing a refund.

Cancellations and refunds – within 14 days

18. You have the right to cancel your contract at any time within 14 days of its commencement (ie from the date the contract commences when you accept your Offer – see clause 3, above). You will receive a full refund of any payments you have made.
19. If you choose a course that is due to start within 14 days of commencement of your contract and you then wish to cancel after your course has started, you will be required to pay for any part of your course that has taken place before you gave notice of cancellation. This amount will be calculated on a pro-rata basis.
20. To cancel within 14 days please inform us in writing, preferably by email to the course administrator or, alternatively, in writing to: University of Oxford Department for Continuing Education, Rewley House, 1 Wellington Square, Oxford, Oxfordshire, OX1 2JA, United Kingdom. Please write the name of your course in the subject-line of your email or on the envelope. You may use the cancellation form provided with the acknowledgement email or letter if you wish, but you are not obliged to do so.

Cancellations and refunds – after 14 days

21. If you cancel your place on a course at any time after expiry of the 14-day period you will not be entitled to a refund, except at the discretion of the University. If a refund is made an administration fee may be charged.
22. Subject to academic approval and availability, you may be able to transfer your enrolment to a different Continuing Education course, or a later iteration of the same course, subject to any administration fees. Course fees already paid can be transferred to the new course, and any outstanding balance must be paid in full before the place can be confirmed. No refund will be given if the difference in price between the new course and the original course is less than £75. You will also be charged a £75 transfer fee.
23. To cancel after 14 days, or to ask to transfer, please write to us as early as possible preferably by email to the course administrator or, alternatively, by post to: University of Oxford Department for Continuing Education, Rewley House, 1 Wellington Square, Oxford, Oxfordshire, OX1 2JA, United Kingdom explaining your reason for requesting the cancellation, details of the course you are cancelling and your booking reference. Please write the name of your course in the subject-line of your email or on the envelope. If you are asking to transfer you should also tell us the course you wish to transfer to and include a completed application form for the new course.

Cancellation by us

24. Where there are good reasons to do so the University may cancel your course and will make every reasonable effort to give you as much notice of cancellation as possible (normally at least 15 working days prior to the start date). The University will refund all fees paid by you and will endeavour to offer a transfer to another course as an alternative, subject to payment or refund of any difference in purchase price.
25. The University's liability when it cancels a course will be limited to a refund of any fees or charges paid for the cancelled course, and to a refund of received University accommodation fees (if booked through the Department for Continuing Education). For partial cancellation of a course, such refunds will be made on a proportionate basis, subject to the specific clauses at 29 to 31 below applicable to circumstances connected to a pandemic (including Covid-19), epidemic or local health emergency. Consideration of

whether any refunds are applicable, and the level of any refunds, will take into account the fact that the Department's courses that include elements which are usually provided face to face or in person (eg accommodation and/or meals during residential courses, field trips and study tours) are subsidised by fees received across the whole Department.

Changes to Courses – general provisions

26. The University will seek to deliver each course in accordance with the description set out on your course web page.
27. However, there may be situations in which it is desirable or necessary for the University to make changes in course provision, either before or after enrolment. The University therefore reserves the right to:
 - a. make reasonable changes to the timetable, location or academic staff specified for a course; and
 - b. make reasonable changes to the content and syllabus of a course.
28. In exceptional circumstances we may need to suspend, discontinue or combine courses. This may be because of academic changes within subject areas, or as a result of low student numbers on a course.

Changes as a result of a pandemic, epidemic or local health emergency

29. In addition to the above, where a pandemic (including Covid-19), epidemic or local health emergency necessitating measures to reduce risk of infection or illness arises or has already arisen, the University may make reasonable changes to comply with government or local authority regulations or guidance, and/or its own health and safety advice and/or to ensure the health and safety of staff, students and third parties and/or to respond to consequential staffing or resource constraints. The University will inform you if it makes any such changes.
30. The University will ensure that, when making changes under clause 29 the key learning outcomes of each course will still be provided, though delivered by alternative means. The University will also provide key University services by alternative means if reasonably possible.
31. Examples of possible changes under clause 29 include:
 - a. Providing teaching, assessment or other services wholly or partly online or via other remote means;
 - b. Moving the location of teaching and/or restricting student numbers permitted to attend any location at one time (including restricting numbers at libraries or lectures);
 - c. Teaching at evenings, weekends or outside Full Term¹ ;
 - d. Requiring students to comply with health and safety measures the University deems necessary which are specific to particular sites or activities, which may be in addition to any HSI, such as additional social distancing measures, or wearing of face masks or personal protective equipment;

¹ Full Term means the University's dates for Michaelmas (Autumn), Hilary (Spring) and Trinity (Summer) terms which are advertised in the Oxford Gazette

- e. Staggering attendance by students at the University so that for part of a course you are not allowed to attend University premises in person;
 - f. Varying, limiting or cancelling elements of course content, including reducing the number of optional modules available;
 - g. Varying, limiting or cancelling access to any University services or facilities;
 - h. Varying, limiting or cancelling any learning experiences that would normally happen face to face or in person (eg work in laboratories, museums, studios, music facilities or via fieldwork or work-placement).
32. Subject to clauses 29 and 30, no refunds, discounts, damages or waivers of course fees or other charges will be payable to you where changes or delays have resulted from, been caused by, or are in relation to a pandemic (including Covid-19), epidemic or local health emergency necessitating measures to reduce risk of infection or illness. The University will also not be liable for any consequential losses or expenses you may incur (eg travel or accommodation costs) as a result of any such pandemic, epidemic or health emergency measures.

Events beyond our control

33. The University will not be in breach of its obligations under its contract with you, nor liable to you for any loss caused to you under its contract with you which results from events which are beyond the University's reasonable control, such as: a pandemic (including Covid-19), an epidemic or a local health emergency necessitating measures to reduce risk of infection or illness; industrial action; acts of God; acts of terrorism; the unanticipated departure or absence of key members of University staff; or failure or delay by third party suppliers and subcontractors. In such circumstances the University will take reasonable steps to mitigate the impact on you and to restore teaching and services. More information is available in the Student Protection Plan at <https://academic.admin.ox.ac.uk/student-protection-plan>.

Personal Data

34. The University will collect and use your information about you in accordance with the principles set out in the University's Student Privacy Policy at <https://www.admin.ox.ac.uk/councilsec/compliance/gdpr/privacynotices/student/>. This includes ensuring that your data will only be used in a way which is fair, lawful and secure.

Complaints Procedure

35. If you have a complaint you should follow Continuing Education's Complaints Policy available at <https://www.conted.ox.ac.uk/about/appeals-complaints-policy>.

Termination

36. Your contract with the University will end in the following circumstances:
- a. when you finish your course or if you cancel or withdraw from your course and so cease to be a current student;
 - b. if the Department exercises its right to cancel or discontinue your course under paragraphs 24, 25 or 28 above;
 - c. if you cease to be a current student as a result of a University or Department procedure such as a disciplinary procedure; or

d. if you fail to comply with paragraph 5 or 6 above.

37. The following terms will survive termination of your contract with the University for any reason:

- a. terms relating to personal data as described at paragraph 34 above; and
- b. terms relating to University procedures to the extent that they relate to events that occurred prior to termination including the complaints procedure, the disciplinary procedure, the harassment procedure and/or the academic integrity in research procedure.

Jurisdiction

38. Your contract with the University and any dispute arising from it (including non-contractual disputes) shall be governed by the laws of England and Wales and shall be subject to the exclusive jurisdiction of the English Courts.