

# Carnival Maker Role description

## Duties and responsibilities

To perform a vital role as the public face of the university during the Curiosity Carnival. You will ensure that visitors have a positive, enjoyable and safe experience.

## Key duties

- Help members of the public with their enquiries and give information about the events
- Manage the flow of people around the city centre acting as human signposts
- Staff the information stand and information point
- Giving directions from Oxford Station and Gloucester Green
- Staff the ticket booths selling tickets and giving advice
- Hand out brochures / balloons
- Take photos
- Live tweeting
- Record podcasts

## Qualities we are looking for

- Well presented
- Friendly and polite
- Reliable and punctual
- Flexible and adaptable
- Knowledgeable about the venues and the programme (briefing will be given)

#### Who can volunteer

- University Undergraduate, Postgraduate, DPhil, Research, Conted students
- University Researchers, Academic Staff, Academic Related Staff, Support Staff
- University STEM Ambassadors
- Colleges Academic Staff, Academic Related Staff, Support Staff
- Colleges Postgraduate, DPhil, Research students
- Colleges Visiting Overseas Students
- Brookes Undergraduate, Postgraduate, PhD, Research students
- Brookes Researchers, Academic Staff, Support Staff
- European Researcher's Night, Marie Skłodowska-Curie Fellows
- MRC Harwell staff
- JMVS registered volunteer
- Apprentices

### Required commitment

Various shifts are available between 0900 and 2200 hrs. Shift length varies depending on location and role but generally are between 4 - 8 hours. Smaller shifts can also be accommodated. Shifts will be allocated according to operational need, if you have any specific restriction please contact us by email at the earliest opportunity.

## Identification and clothing

All volunteers will wear yellow Curiosity Carnival t-shirts. You will also receive a lanyard which will identify you as a Carnival Maker.

All volunteers will wear their T-shirt on the outside of any clothing (such as long sleeve top or hoodies).

Volunteers should ensure all clothing and footwear is suitable for the weather and walking / standing around outside in late September.

#### Volunteer hub

The Volunteer Hub based at <location tbc> will be the central place for all volunteers to check in, collect their T-shirts / lanyards and leave their bags and coats.

At the hub we will provide volunteers with free tea, coffee, water and biscuits throughout the night. We will also provide volunteers with a free meal bite to eat during your time with us.

All volunteers must take regular refreshment and comfort breaks.

# Training and support

A full 1 hour briefing will be given to all volunteers before the event. A written briefing will also be made available.

On the night the Volunteer hub will be run by a Curiosity Carnival member of staff who will be able to answer any questions or queries you may have. There will also be a roaming volunteer co-ordinator who will be supporting volunteers around the city centre

If you have any further questions or require any information please contact:

Volunteercuriositycarnival@admin.ox.ac.uk